



To everyone in the Workforce Management Community,

I hope you, your teams and families are all healthy, safe and adapting to our constantly changing environment.

All of us at Agilea Solutions sincerely empathize with all the change and uncertainty that accompanies a global crisis like this and **we want to help by offering you 20 free hours of Kronos Implementation Services** to help you implement the changes to your accrual, leave, and attendance policies to navigate this crisis.

It has become clear from speaking with our customers, that many of you need additional capacity and expertise to implement immediate Policy changes such as:

- New Emergency Leave policies
- Changes to your Accrual policies or updating of schedule templates and group assignments
- Implementing accruals cascades and/or limits
- Temporarily de-activating accruals triggers, attendance functionalities, or other features

Let us Help. Changes like these need quick action and easy access to Kronos Experts with intimate System and Domain knowledge so you can put your organization's COVID-19 response into action.

Here are two resources we know can help you move faster and with confidence:

First, for a lively COVID-19 Q&A discussion related to Kronos & WFM, please go to the [Kronos Community site](#) where our Kronos Experts are actively participating, with Kronos and other partners, to quickly answer your most pressing questions.

Second, www.workforceSOS.com is our real-time portal to our team of over 100 Workforce Management Experts. Our portal enables you to get the right help you need when you need it most, right now.

Our WorkforceSOS Portal provides:

- a skills-based search of our Kronos Experts and their real-time availability.
- a simple 3 step reservation process (reserve resources for up to 72hrs).
- a quick & easy contracting process with real-time DocuSign integration.

In our experience, many of the problems you are currently grappling with can be solved by our Kronos Experts in under 20 hours. So, with the spirit of helping our community in mind, effective immediately through April 30, 2020, we are making available 20 free hours of Kronos Implementation Services, through www.workforceSOS.com, to any organization that needs a little help to get through this global crisis.

We believe that the best path forward is through working together, and we remain committed to providing help to the community we serve.

Sincerely,

Marce H. Roth
CEO Agilea Solutions, Inc.

